

QUESTIONS TO COUNCIL – 15 OCTOBER 2020

The following questions have been received under Standing Order 8.1. The draft replies, which are subject to amendment, are set out below.

“Councillors are thanked for their questions.”

1. Question from Councillor A-M Barker

“Please provide a breakdown of the repairs undertaken by New Vision Homes in the last 12 months.”

Reply from Councillor D Harlow

“Over the past 12 months (October 2019 – September 2020), NVH carried out a total of **12,940** responsive repairs. Of these, **3,453** responsive repairs were undertaken by NVH’s gas contractors, TSG (i.e. boiler breakdowns). The remaining **9,487** responsive repairs were carried out by the responsive repairs contractor, Breyer. Below is a breakdown of the number of Breyer responsive repair jobs carried out by activity:

Activity	Number of Jobs
Aids & Adaptations	381
Asphalt	3
Bricklaying	27
Carpentry	1470
Clearance	57
Drainage	63
Electrical	2161
Fencing	295
Glazing	6
Groundworks	21
Heating	56
Painting	160
Plastering	29

Plumbing	3408
ROOFING	374
Specialist	217
Tiling	248
WINDOWS	85
WINDOWS AND DOORS	426
Total Breyer repairs	9487

2. Question from Councillor A-M Barker

“What mitigation is planned against the roadworks which are currently causing delays in the borough, and for those likely to take place in the future?”

Reply from Councillor D J Bittleston

“During recent months when there has been less traffic generally the opportunity has been taken to press on with a number of town centre projects. However, in all cases advance information is provided to affected residents and businesses with diversions put in place where necessary. The ongoing intention is to minimise traffic disruption wherever possible whilst completing necessary works efficiently and timely.

Surrey County Council is the authority responsible for planning, managing and permitting street and roadworks across the county of Surrey, with Woking Borough Council leading the coordination for the town centre of Woking. Other than emergency works anyone wishing to carry out street or road works must apply for a permit through Surrey County Council's Traffic Management Permit Scheme as a legal requirement prior to starting work.

Moving forward Surrey County Council is consulting on a new permit scheme which makes a charge for works on the highway to improve management of all works on local road networks and to significantly reduce unnecessary disruption to road users.

For information on roadworks in the area, a useful source of information is

<https://www.surreycc.gov.uk/roads-and-transport/roadworks-and-maintenance/roadworks#planned>”

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REPORT ENDS