

New Vision Homes

YEAR	TOTAL COMPLAINTS (including moving from stage to stage)	SERVICE FAILURES	STAGE 1 COMPLAINTS	STAGE 2 COMPLAINTS	REPAIRS COMPLAINTS	GAS COMPLAINTS	INCOME RECOVERY COMPLAINTS	HOUSING MANAGEMENT COMPLAINTS	CLEANING COMPLAINTS	ASSET MANAGEMENT COMPLAINTS
2020	88	18	64	6	73	1	2	6	0	6
2021	131	21	95	15	84	28	2	6	1	10
2022 YTD	45	0	35	10	15	26	0	4	0	0