

Objection # 1 :

From: [REDACTED]
Sent: 09 June 2022 18:45
To: Licensing <Licensing.Contact@woking.gov.uk>
Subject: Letter of objection / alteration of proposed licence for Office Bar Ltd

Good evening,

Please find attached my letter of objection to the proposed licence for Office Bar Ltd in Woking, contained within are my reasons for the objection and a suggestion for the amendment of the licence.

Best wishes,

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear Woking Borough Council Licensing Team,

I am writing this letter to express my objection to elements of the Licensable Activities that Office Bar Ltd has applied for.

My objection is centred primarily around the Friday – Sunday late night hours of operation (11pm – 1:30am). My first concern relates to the prevention of crime and disorder, already the area outside Enterprise Place Woking attracts anti-social behaviour, although this is scattered and is predominantly from those leaving venues closer to the High Street. Should Office Bar Ltd be operating into the night on these hours I am concerned that there is potential for public disorder closer to the Enterprise Place apartment blocks and in particular what this may mean for residents returning to their homes, particularly as by going past Dukes Court they are able to by-pass most venues with intoxicated people, in particular I am concerned about whether this would impact the safety of women late at night who may take

this route home at night and this could therefore create a public safety issue for people who take this route home as a means of avoiding the busy and at times rowdy high street (the exact route is from the bus station walking up to Dukes Court and then crossing adjacent to Chilli-I-Grill). In addition, I am concerned about the risks to private property, both within and outside of the building, such as cars parked in the carpark which will be across the road from the venue.

Linking to this I am concerned that the premise being granted this licence could enable it to become a bottleneck for public nuisance. Given the nature of the high street it is generally accepted that there will be some late-night commotion but as Enterprise Place sits at the end of Church Street East residents largely avoid the brunt of this as most premises are located closer to the High Street. If Office Bar were to operate under these hours it runs the risk of commotion continuing late into the night in very close proximity (a single road) to people's homes. This is likely to impact quality of life for residents, particularly the most vulnerable and those with children. I am also concerned about the impact of litter and any smashed glass, particularly if not cleaned until the morning as this could be a hazard for all, especially children.

Whilst not my primary concern I am conscious that Office Bar Ltd could also cause Chilli-I-Grill to become a hotspot for anti-social behaviour as revellers naturally divert to fast food establishments after nights out. It would be beneficial to understand what measures will be taken to encourage revellers to move on swiftly after ordering their food.

It would also be beneficial to understand what the floor plan of the premise is. Currently it looks as if there may be a first-floor outdoor bar and seating area.

As a point of note it would be beneficial to gain an understanding of how this venue / the council would ensure compliance of the PSPO which was issued in February this year, especially given this venues proximity to a large residential block.

Overall I am not against the premise being situated in that location however I do feel that having hours beyond 11pm will have severe impacts on residents in Enterprise Place and as such would suggest that amending the conditions to be in line with the conditions sought for the other days of the week would be a satisfactory resolution.

I am happy to make these representations to a Committee should the need arise.

Sincerely,



Objection # 2 :

From: [REDACTED]
Sent: 09 June 2022 18:46
To: Licensing <Licensing.Contact@woking.gov.uk>
Subject: OBJECTION to application of new premise license by Office Bar Ltd

Hi

My name is [REDACTED]

I would like to express my concerns about the application of new premise licenses by Office Bar Ltd on 56 Chertsey Road, GU21 5BG.

The area around the premises is very densely populated and any noise or nuisance caused in the area of the Chertsey Road/Church Street East area affects hundreds of households. In my block of flats (imminently opposite the Office Snack Bar) there are 129 apartments which would be directly affected by any noise, insecurity and Anti Social Behavior caused by this change of license. Before I go into each aspect of the application, please beware that the current street/building layout in this area amplifies any loud noises made in Church Street East/Chertsey Road; the noise waves being reflected and echoed to each and every flat in the vicinity. For example, any loud crowds or music in the Junction Tap or Wetherspoons can very clearly be heard at my block of flats and has very regularly interrupts my sleep pattern.

Sale of late night refreshments during late hours (Mo-Su) as outlined in the application would increase the loud crowd noises that the pubs on Chertsey Road are already inviting down towards the end of Chertsey Road/Church Street East. On the roundabout in question, connecting Chertsey Road and Church Street East there are 2 blocks of flats, housing hundreds of households, including young families and children. Their suffering of chants, fights and arguments would be a dramatic nuisance to these households who are already suffering from irregular sleep due to the aforementioned crowds.

In a similar vein, the **sale of alcohol on and off license** would increase to drinks being consumed outside of the premises and 'on-the-go', which will cause nuisance to residents of the area. Drinks on-the-go have previously also caused aggressive behaviour in that area, as well as public urination. This is documented and can be evidenced using a police case reference that I can provide. I don't doubt that adding another outlet for selling alcohol in this area will encourage this type of behaviour in this area.

Similarly, the application asks for permission to **record music and live music from 23:00-23:30 (mo-fri) and 23:00 to 1:30am (sa-su)**. I won't need to mention again the noise problem stemming from this, but I would like to highlight that playing live/recorded music will again encourage people drinking outside, leading to behaviour under alcohol outside of the establishment, and the nuisance stemming from that I have mentioned before. There is also the fact that intoxicated crowds leaving a loud music event will speak much more

loudly (reduced hearing). I would like to raise that this establishment has done extensive work on their balcony facing Church Street East, which leads me to think that they may have plans of a seating/standing area in the summer months on the outside. Clearly that would also be an unacceptable scenario given the noise nuisance it would create.

I hope this finds you well and happy to be contacted via email or phone.

Kind regards



Objection # 3 :

From: [REDACTED]
Sent: 10 June 2022 13:39
To: Licensing <Licensing.Contact@woking.gov.uk>
Subject: OBJECTION to application of new premise license by Office Bar Ltd

To whom it may concern,

My name is [REDACTED]

I would like to express my concerns and objection to the application of new premise licenses by Office Bar Ltd on 56 Chertsey Road, GU21 5BG for sale of on and off licence alcohol Monday to Thursday from 10 am until 23:30, Friday-Sunday from 10 am until 01:30 am. Late night refreshments Mon-Thursday from 23:00 to 23:30, Fri-Sunday from 23:00 to 01:30 am. Record Music and Live Music Mon-Thursday from 23:00-23:30, Fri-Sunday 23:30- 01:30 am.

This newly established business is situated in a densely populated area of town centre having flats next door (to the upstairs area of the bar), opposite the block of 129 flats and across the road a large building of similar amount of flats.

My address is in the direct neighbourhood of the above mentioned Office Bar therefore myself and many other residents of the Enterprise Place would be directly affected by noise nuisance and potential antisocial behaviour.

It is important to mention that the area is already vulnerable to noise pollution and antisocial behaviour particularly since Covid-19 pandemic. Chertsey Road and Church Street East had a history of multiple antisocial behaviour reports which caused distress to many people living in this area. The above-mentioned streets are the main roads that connect Woking Town Centre with Mayford. People attending parties in the nearby Wetherspoon or Junction Tap pubs that are open till late hours often cause nuisance on their way back from the parties particularly on the weekends. The area is currently experiencing antisocial driving as well.

The layout of streets/buildings in this area amplifies noise and allows it to travel therefore the loud music, gatherings and traffic can be clearly heard from the block of flats I live in and the nearby residential properties.

Multiple reports of above-mentioned are with local Police and WBC Environmental Health Team therefore the data should be accessible to support the case if required.

The premise itself is located on Chertsey Road, however there is a back entrance/exit that has been renovated so that it will be open to the clients to access it from Church Street East as well as Chertsey Road. Additionally, this business has renovated the outdoors elevation, the first floor terrace with large french balcony type window which makes me believe that the terrace may be available for their clients in the summer months. This is unacceptable in my opinion considering proximity of the residential flats. It is important to mention that this business has already not been compliant with local regulations and carried out noisy building works over Bank Holiday which isn't permitted.

I am concerned about requested licences as this would allow this business to sell alcohol and play loud music throughout the week till late hours. The neighbouring Bulgogi restaurant is open from 5:30pm-10 pm and in my opinion this would be an acceptable opening time for this type of business.

The sale of alcohol on and off license and to play record music and live music from 23:00-23:30 (Mo-Fri) and 23:00 to 1:30am (Sat-Sun) would cause the drinks being consumed outside of the premises and 'on-the-go', which will cause nuisance to residents of the area. Drinks on-the-go have previously also caused aggressive behaviour in that area. I would like to highlight that playing live/recorded music will again encourage people drinking outside (potentially on the first floor terrace as well as outside of the premises), leading to behaviour under alcohol within the establishment. The consequences of that for the people living in the area would be interrupted sleep, distress, anxiety and other known health hazards associated with exposure to this type of behaviour. Personally, having had similar experience recently it makes me anxious about the future of the area with yet another place promoting alcohol consumption throughout the week till late hours. It's crucial to remember about limited resources within local authorities to deal with the consequences of noise nuisance or antisocial behaviour that is very likely to happen should this business obtain the requested licences.

Considering this, I would like to emphasise the objection to this license application.

I hope this email finds you well and I am happy to be contacted via email or phone.

Best regards,

A large black rectangular redaction box covering the signature area.

Objection # 4 :

From: [REDACTED]

Sent: 13 June 2022 11:46

To: Licensing <Licensing.Contact@woking.gov.uk>

Subject: Email in relation to the Application for an Alcohol License for 'Office Bar' on Chertsey Road - Woking

To Whom it May Concern

I am writing in opposition to the application by 'Office Bar Ltd' for a range of licenses relating to the Sale of Alcohol.

I must admit I am very surprised this application has not been rejected prior to reaching this stage, however my wife and I are opposing this on the following grounds: -

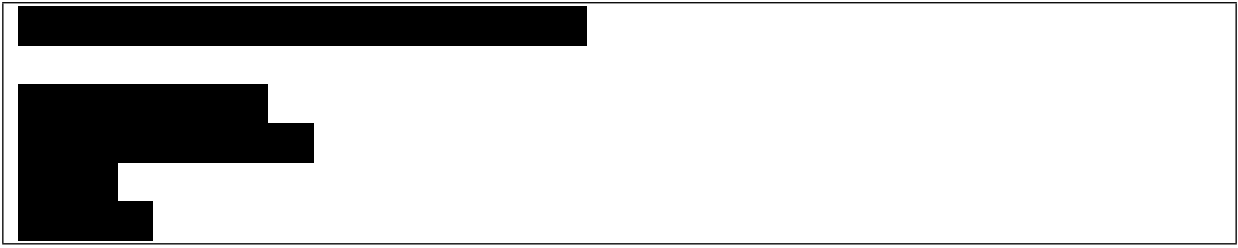
- **Noise** - As a resident of Enterprise Place, we have already had to deal with major noise issues particularly between Thursday and Saturday arising from people leaving the bars on Chertsey Road. I note the council recently granted a 'Late License' to the Junction Tap - which allows it to remain open until 3am. As a consequence, there are serious noise issues on Chertsey Road during the end of the week and weekend. The granting of a license to Office Bar to serve alcohol during the week and on the weekend will already exacerbate what is a significant problem. The council need no reminding that there are a number of young families living in Enterprise Place and the potential granting of the license - extending across the entire week - will only make things worse.

- **Benches** - Around twelve months ago, and with the council's involvement, the benches by the roundabout where Chertsey Road, Stanley Road and Church Street East meet were removed. This was primarily because they were a magnets for excessive drinkers, drug takers and thugs to gather. The noise issues brought about by gatherings at the benches have reduced . I am deeply concerned that the granting of an alcohol license to a bar near there will bring with it gatherings when the bar closes, and a return to the issues brought about by the benches. I am certain the council and Police don't want to have to deal with anti-social behaviour due to 'Office Bar'. (See Police reference numbers P20204262/P20209114/ etc etc)

- **Opportunity for Misbehaviour** - There is a real issue with individuals fighting and generally behaving in an unruly manner after the end of closing time in local bars in Woking on Chertsey Road. The obtaining of an alcohol license for 'Office Bar' would undoubtedly exacerbate this issue - extending it further out towards what is a residential area.

Last but not least - we have a multitude of bars in the Town Centre, which are to a large extent fairly centralised. Do we really need another one in a less centralised location?

Yours Faithfully



Objection # 5 :

From: [REDACTED]
Sent: 13 June 2022 11:58
To: Licensing <Licensing.Contact@woking.gov.uk>; [REDACTED]
Subject: Objection to the application of new premise licenses by Office Bar Ltd on 56 Chertsey Road, GU21 5BG

To whom it may concern,

I would like to express my concerns and objection to the application of new premise licenses by Office Bar Ltd on 56 Chertsey Road, GU21 5BG for sale of on and off licence alcohol Monday to Thursday from 10 am until 23:30, Friday-Sunday from 10 am until 01:30 am. Late night refreshments Mon-Thursday from 23:00 to 23:30, Fri-Sunday from 23:00 to 01:30 am. Record Music and Live Music Mon-Thursday from 23:00-23:30, Fri-Sunday 23:30- 01:30 am.

This newly established business is situated in a densely populated area of town centre having flats next door (to the upstairs area of the bar), opposite the block of 129 flats and across the road a large building of similar number of flats.

My address is in the direct neighbourhood of the above mentioned Office Bar (less than 5 meters apart) therefore myself and many other residents of the Enterprise Place would be directly affected by noise nuisance and highly likely and expected antisocial behaviour.

It is important to mention that the area is already vulnerable to noise pollution and antisocial behaviour particularly since Covid-19 pandemic. Chertsey Road and Church Street East had a history of multiple antisocial behaviour reports which caused distress to many people living in this area. The above-mentioned streets are the main roads that connect Woking Town Centre with Mayford. People attending parties in the nearby Wetherspoon or Junction Tap pub that are open till late hours often cause nuisance on their way back from the parties, particularly during the weekends. The area is currently experiencing antisocial driving as well.

The layout of streets/buildings in this area amplifies noise and allows it to travel therefore the loud music, gatherings and traffic can be clearly heard from the block of flats I live in and the nearby residential properties.

Multiple reports of above-mentioned are with local Police and WBC Environmental Health Team therefore the data should be accessible to support the case if required.

The premise itself is located on Chertsey Road, however there is a back entrance/exit that has been renovated so that it will be open to the clients to access it from Church Street East as well as Chertsey Road. Additionally, this business has renovated the outdoors elevation, the first floor terrace with large french balcony type window which makes me believe that the terrace may be available for their clients in the summer months. This is unacceptable in my opinion considering proximity of the residential flats. It is important to mention that this business has already not been compliant with local regulations and carried out noisy building works over the latest Bank Holiday which isn't permitted. They also carried out work till very late on few other evenings in May.

I am concerned about requested licences as this would allow this business to sell alcohol and play loud music throughout the week till late hours. The neighbouring Bulgogi restaurant is open from 5:30pm-10 pm and in my opinion this would be an acceptable opening time for this type of business.

The sale of alcohol on and off license and to play record music and live music from 23:00-23:30 (Mo-Fri) and 23:00 to 1:30am (Sat-Sun) would cause the drinks being consumed outside of the premises and 'on-the-go', which will cause nuisance to residents of the area. Drinks on-the-go have previously also caused aggressive behaviour in that area. I would like to highlight that playing live/recorded music will again encourage people drinking outside (potentially on the first floor terrace as well as outside of the premises), leading to behaviour under alcohol within the establishment. The consequences of that for the people living in the area would be interrupted sleep, distress, anxiety and other known health hazards associated with exposure to this type of behaviour.

Personally, having had similar experience recently it makes me anxious about the future of the area with yet another place promoting alcohol consumption throughout the week till late hours. It's crucial to remember about limited resources within local authorities to deal with the consequences of noise nuisance or antisocial behaviour that is very likely to happen should this business obtain the requested licences. There needs to be more emphasis on health and wellbeing of the community, especially as many more of us now not just live here but work on a full time basis since the pandemic started. We need to be able to have an enjoyable and safe place to live.

Considering this, I would like to reiterate the objection to this license application and I hope you will considered it seriously.

I hope this email finds you well and I am happy to be contacted via email or phone.

Kindest regards,



Objection # 6 :

From: [REDACTED]
Sent: 13 June 2022 14:40
To: Matthew Cobb <Matthew.Cobb@woking.gov.uk>
Subject: Notice of Application for 56 Chertsey Road

Good afternoon Matthew,
I received your contact details from Oli Walker, that advised us to speak with you in relation to the licencing notice for 56 Chertsey Road (photo attached).

This property is located directly outside our block of flats (circa 16m from the nearest flats), with more than 60 properties facing the area which, from the current look of it, is suppose to hold the tables on the 'patio' for clients to sit and smoke.
Additionally there is a residential property at 54a Chertsey Road that is sharing a wall with the venue.

As you may be aware, we already experience significant disturbance from the existing venues. The issues have been raised on many occasions with Environmental Health, Community Safety (ASB officer), and Licencing Team.
I appreciate that we live in the town centre and can expect some increased level of noise. Nevertheless, we have a right for our homes to be liveable, without experiencing noise and anti-social behaviour on daily basis.

Could you please give me a call on [REDACTED] to discuss the evidence needed to prevent the licence from being granted?

Kind regards,
[REDACTED]

[REDACTED]

Objection # 7 :

From: [REDACTED] >

Sent: 24 June 2022 12:53

To: Wokbc <Woking.BC@woking.gov.uk>

Subject: Office Bar Objection

Hi,

My name is [REDACTED],

With my wife, we own a flat in Enterprise Place and would like to express our very deep concerns about the application for a new premise licence by Office Bar Ltd at 56, Chertsey Road, Woking.

Application reference 22/00152/PREMIS

This is a very densely populated area and the sale of late night drinks would cause a great deal of noise at a time when local inhabitants would be wanting to sleep. This would not just cause a great deal of inconvenience but would actually affect the mental health of a large number of people. I know that you are taking mental health care very seriously at the moment and will be very keen to hear your feedback on the how this would adversely affect a large number of people. I know that you will keep this formal concern as a point of reference.

You will also be aware that there a large number of families with young children living in this area and that this also needs to be taken into consideration as any late night activity and noise could seriously affect their development.

It is a densely populated area where noise travels a great distance. We can often hear noise at anti-social hours from nearby pubs in Chertsey Road and these are a few hundred yards away so the disturbance late into the night from a premise so close would be unbearable and unacceptable.

We have had many years of problem drinkers, at all times of the day, outside our flats and the thought that a license would be offered for late night drinking in this area would, in our opinion, be totally unacceptable. All the hard work that has been initiated to make the area a more pleasant one would be totally abandoned. Along with the noise, this would undoubtedly be combined with the unacceptable consequences as a result of many hours of drinking.

I also believe that the company has asked for a license to play loud music from 11 to 11.30pm during the week and up to 1.30am at the weekend. Not only would this result in unacceptable levels of noise but would also undoubtedly result in drinking and

unacceptable behaviour in a public area. This is not the right location or environment for this to be allowed.

Overall, this is the wrong location for this license and we hope that you realise the consequences for local residents if permission was granted.

I hope that you will ask the local community for their thoughts and feedback before committing as we do know that a very large number of Woking constituents are very much against the Council approving this license.

Kind regards,

[REDACTED]

[REDACTED]

Note: [REDACTED] reside at [REDACTED], but own property in Enterprise Place

Objection # 8 :

From: [REDACTED]
Sent: 05 July 2022 12:58
To: Licensing <Licensing.Contact@woking.gov.uk>
Subject: Office Bar

Dear sir

We own [REDACTED] Enterprise place
We would like to object to the application for Live music be it records or live music .
The late hrs applied for are going to be a complete invasion of our privacy

Enterprise place mainly houses families ,and the close proximity of Office Bar and all the aggravation that goes with it , people leaving in the late / early hrs after drink being consumed . Staff closing up the premises in the early hrs .

Picture* below is from our 1st floor balcony it looks as if Office Bar are contemplating opening this up for entertainment .
One can only imagine the noise levels from this terrace .

Parking is going to be an issue obviously .

A lot of people have not been made aware of the plans for changing the status of this building . A note on the door of the building is not good enough to inform residents of this change of occupancy .

[REDACTED]

**Image attached to email can be found on next page*



Photograph provided by the objector

Objector # 9 :

From: [REDACTED] >
Sent: 05 July 2022 10:55
To: Matthew Cobb <Matthew.Cobb@woking.gov.uk>; Licensing <Licensing.Contact@woking.gov.uk>
Subject: 56 Chertsey Road (Office Bar)

Good morning,

I'm writing in regards to the licencing notice for 56 Chertsey Road (Office Bar).

This property is located directly outside our block of flats.

We have a right for our homes to be liveable, without experiencing noise and anti-social behaviour on a daily basis therefore I would like to object against drinking establishments in this location.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 07 July 2022 18:58
To: Licensing <Licensing.Contact@woking.gov.uk>
Cc: Matthew Cobb <Matthew.Cobb@woking.gov.uk>; Oli Walker <Oli.Walker@woking.gov.uk>
Subject: Re: 56 Chertsey Road (Office Bar)

Thank you Derrick,

As a part of my objection I would also like to bring to your attention that in 2021 Community Trigger was submitted by the residents of Enterprise Place.

It was due to the Anti-Social behaviour on the benches in front of the Enterprise Place.

Benches were located within the same distance from Enterprise Place as 56 Chertsey Road (Office Bar) is.

I've CC'd Oli Walker (ASB officer) who I believe can share with you the details of the Community Trigger and impact that ASB had on local residents.

It's also worth adding that the 56 Chertsey Road is within the Woking Town Centre Licencing Policy Saturation Area. The area is already busy, especially during the weekends. There have been at least 15 reports logged with the ASB team in relation to loud partygoers in the last couple of months. Some examples below:

FS-Case-417491388

FS-Case-420728158

FS-Case-422369584

FS-Case-424309249

FS-Case-430724808

Additionally parking bays next to the Dukes Court and Wetherspoon are in practice free for all partygoers. This parking zone is not monitored by any Council officers at night. This makes this place very popular among partygoers and creates a spot where all partygoers gather after nearby venues get closed. Sometimes it takes up to 30-60 minutes before they disperse. During that time we can experience partygoers being loud, arguing, singing, playing music and revving car/motorbike engines.

So far the Police and ASB team were unable to address these issues.

Granting the licence for sale of alcohol, late night refreshment and live music for the 56 Chertsey Road (Office Bar) will definitely add to the cumulative impact zone and will end up with a higher number of ASB incidents in this area. I, and many residents of Enterprise Place I spoke to, believe that both Council and Police are aiming to protect local communities from ASB and reduce the number of ASB incidents.

Kind regards

