

SURVEY OF LEISURE FACILITY USERS

Executive Summary

Throughout the year Freedom collect feedback and actively survey its users to understand what can be improved in future years.

The attached document is the end of year survey for 2021-2022. This summary in particular highlights how well received the COVID measures implement upon re-opening where received and how much the customers enjoyed and needed there leisure services back following the periods of lockdown.

Freedom, Council Officers and the Leisure Partnership Board use this data to make programming adjustments and decide on what the priorities are the for the following year.

Recommendations

The Committee is requested to:

RESOLVE That the report be noted.

The Committee has the authority to determine the recommendation set out above.
--

Background Papers:	None.
Reporting Person:	Steve May, Leisure Services Manager Email: Steve.May@woking.gov.uk, Extn: 3302
Contact Person:	Steve May, Leisure Services Manager Email: Steve.May@woking.gov.uk, Extn: 3302
Portfolio Holder:	Councillor Ann-Marie Barker Email: CllrAnn-Marie.Barker@woking.gov.uk
Shadow Portfolio Holder:	Councillor Ayesha Azad Email: CllrAyesha.Azad@woking.gov.uk
Date Published:	02 September 2022
Date Republished:	15 September 2022