



Civic Offices  
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Our ref: 11/00134/PREMIS

31 October 2011

Dear 

**LICENSING ACT 2003 -- PREMISES LICENCE: NEW  
LONDIS  
ABERDEEN HOUSE, WYCH HILL, WOKING, SURREY, GU22 0EU**

We have received a complaint from a member of the public who believes you are not complying with the terms of issue of your licence for the above premises.

Their concern appears to be the condition requiring two persons to be on the premises during hours of operation. The complaint is obviously not substantiated at this stage and the condition only requires two persons present; not necessarily both in the shop area. However, the complaint does require us to inform you so, if only one person is present at times, you have the opportunity to rectify this for the future.

I will also write to the complainant to clarify this particular condition so that they understand that two persons are not necessarily required on the shop floor.

Many thanks.

Yours sincerely

Russell Ellis  
Licensing Manager

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For further information please contact Russell Ellis on 01483 743436 (Direct Line)  
or Email [russell.ellis@woking.gov.uk](mailto:russell.ellis@woking.gov.uk)

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