

Premises Licence Conditions put forward by the Premises Licence Holder in 2010 to show professionalism and get Surrey Police and Woking Council Environmental Health to withdraw their objections to their premises licence application

- The terminal hour for all licensable activities to be: - Sunday to Thursday 2300 hours, Friday and Saturday 2330 hours and for opening hours:- Sunday to Thursday 2330 hours, Friday and Saturday 0000 hours.
- Staff to be periodically trained in the licensing objectives on appointment and thereafter refresher training every 6 months, a record of this training to be kept on the premises for inspection by Police or a Responsible Authority on request.
- All Incidents of crime and disorder to be reported to Police. A paper record of the incident to be kept at the premises in an incident book and be available for inspection by Police or a Responsible Authority on request. Paper records to be signed by the duty manager or DPS at the appropriate time.
- The premises to have a written policy to deal with all incidents involving illegal drugs. This policy to be available on demand by Surrey Police. The policy to be prepared in consultation with Surrey Police.
- A CCTV system to be installed and maintained and be in operation at all times. This system must be operated in accordance with Surrey Police operational requirements (attached) and in accordance with the Data Protection Act 1998.
- If CCTV is inoperative the DPS or deputy must inform the Police as soon as possible and take steps to rectify the matter as soon as possible.
- The CCTV must cover all licensable areas, all entrances exits and all public areas
- Prominent clear notices to be displayed at all exits asking customers to leave quietly and to refrain from causing any disturbance outside the premises.
- Challenge 21 to be in force
- A customer code of conduct poster to be displayed in 4 prominent and clear positions warning customers they could be barred if they act in an unacceptable manner.
- All bottles and glassware to be removed from public areas as soon as they are finished or empty.
- Recorded music - 1700 to 2300 on all days.
- A noise limiting device to be installed within the premises to control the level of recorded music, to be set in conjunction with the EHO at a level which will not cause a nuisance to nearby residential properties.
- No live music

- Use of gardens and outside areas for drinking not to be used after 2300 hours on all days.
- All doors and windows to be kept closed during regulated entertainment.

Further to the above proposed conditions, it was the decision of the Licensing Sub-Committee to impose the following conditions as well :

- Residents will be provided with contact telephone numbers for the Area Manager representing Enterprise Inns, the premises licence holder and the Designated Premises Licence Holder.