

Details of changes to Premises Licence Conditions following 2022 Variation.

- ~~The terminal hour for all licensable activities to be:– Sunday to Thursday 2300 hours, Friday and Saturday 2330 hours and for opening hours:– Sunday to Thursday 2330 hours, Friday and Saturday 0000 hours.~~

Removed

- ~~Staff to be periodically trained in the licensing objectives on appointment and thereafter refresher training every 6 months, a record of this training to be kept on the premises for inspection by Police or a Responsible Authority on request.~~

Removed, and replaced with

- All staff whose duties include alcohol sales will receive training with regard to the age verification policy in operation and their responsibilities and obligation under Licensing Act 2003. Training records will be retained on site and made available to officers of the responsible authorities on request.
- ~~All Incidents of crime and disorder to be reported to Police. A paper record of the incident to be kept at the premises in an incident book and be available for inspection by Police or a Responsible Authority on request. Paper records to be signed by the duty manager or DPS at the appropriate time.~~

Removed, and replaced with

- An incident log shall be kept at the premises and will record following
 - i. All ejections of patrons
 - ii. any complaints received concerning crime and disorder
 - iii. and the incident of disorder
 - iv. any visit by a relevant authority or emergency service
- ~~The premises to have a written policy to deal with all incidents involving illegal drugs. This policy to available on demand by Surrey Police. The policy to be prepared in consultation with Surrey Police.~~

Removed, and replaced with

- The DPS will have a written policy to deal with all incidents involving illegal drugs. This policy is to be made available on demand by Surrey Police
- A CCTV system to be installed and maintained and be in operation at all times. This system must be operated in accordance with Surrey Police operational requirements (attached) and in accordance with the Data Protection Act 1998.

Kept.

- ~~If CCTV is inoperative the DPS or deputy must inform the Police as soon as possible and take steps to rectify the matter as soon as possible.~~

Removed

- ~~The CCTV must cover all licensable areas, all entrances exits and all public areas~~

Removed

- ~~Prominent clear notices to be displayed at all exits asking customers to leave quietly and to refrain from causing any disturbance outside the premises.~~

Removed and replaced with

- Notices shall it be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly
- ~~Challenge 21 to be in force~~

Removed and replaced with

- A Challenge 25 age verification policy will be operated. The only acceptable forms of identification are a passport, photocard driving licence, military identification or any other UK/EU government approved form of identification.
- ~~A customer code of conduct poster to be displayed in 4 prominent and clear positions warning customers they could be barred if they act in an unacceptable manner.~~

Removed

- ~~All bottles and glassware to be removed from public areas as soon as they are finished or empty.~~

Removed

- ~~Recorded music – 1700 to 2300 on all days.~~

Removed

- A noise limiting device to be installed within the premises to control the level of recorded music, to be set in conjunction with the EHO at a level which will not cause a nuisance to nearby residential properties.

Kept

- ~~No live music~~

Removed

- Use of gardens and outside areas for drinking not to be used after 2300 hours on all days.

Kept

- ~~All doors and windows to be kept closed during regulated entertainment.~~

Amended to read

- All doors and windows will be kept closed (save to permit access and egress) whenever regulated entertainment is being operated
- ~~Residents will be provided with contact telephone numbers for the Area Manager representing Enterprise Inns, the premises licence holder and the Designated Premises Licence Holder.~~

Removed

Added to the Conditions of the Premises Licence:

- A refusals register will be maintained detailing all refusals of alcohol sales. That register will be made available to officers of the responsible authorities on request.
- Smoking in the rear garden after 23.00 hours will only be permitted in the existing smoking shelter
- The festoon lighting will be switched off when the garden is not in use
- No amplified live or recorded music or amplified voice such as karaoke will take place outside
- Any television situated in the outside areas of the premises shown on the plan attached to the premises licence will be turned off no later than 2300