

Compliance KPI's 2023/24						
Compliance description	Description	APRIL	MAY	JUNE	JULY	AUG
Domestic Gas	No. of assets due certification (properties)	2280	2279	2277	2279	2280
	No. of valid certificates issued on time	2238	2266	2266	2266	2272
	Percentage of valid certificates	98.16%	99.43%	99.52%	99.43%	99.65%
Communal Boiler LGSR	No. of assets due certification	72	72	72	72	72
	No. of valid certificates issued on time	72	71	72	70	72
	Percentage of valid certificates	100.00%	98.61%	100.00%	97.22%	100.00%
Smoke detection	No. of assets due certification (properties)	3133	3133	3133	3133	3133
	No. of valid certificates issued on time	2780	2795	2909	2922	2922
	Percentage of valid certificates	88.73%	89.21%	92.85%	93.27%	93.27%
CO detection	No. of assets due certification (properties)	2094	2094	2094	2094	2094
	No. of valid certificates issued on time	2019	2022	2077	2078	2079
	Percentage of valid certificates	96.42%	96.56%	99.19%	99.24%	99.28%
Electrical Testing (domestic)	No. of assets due certification	3338	3347	3347	3342	3342
	No. of valid certificates issued on time	2939	3153	3184	3179	3175
	Percentage of valid certificates	88.04%	94.20%	95.13%	95.12%	95.00%
	Outstanding Remedial Actions	20	2	0	1	0
Electrical Testing (communal)	No. of assets due certification	211	211	211	211	211
	No. of valid certificates issued on time	210	210	209	207	208
	Percentage of valid certificates	99.53%	99.53%	99.05%	98.10%	98.58%
	Outstanding Remedial Actions	0	0	0	2	2
Fire Risk Assessments	No. of assets due certification	191	191	188	188	188
	No. of valid reports issued on time	191	191	188	188	188
	Percentage of valid certificates	100.00%	100.00%	100.00%	100.00%	100.00%
Legionella Risk Assessments (communal)	No. of assets due certification	34	34	34	34	34
	No. of valid reports issued on time	29	29	32	33	33
	Percentage of valid certificates	85.29%	85.29%	94.12%	97.06%	97.06%
	Outstanding Remedial Actions	70	59	60	67	67
Asbestos (communal)	No. of assets due certification	169	169	169	169	169
	No. of valid certificates issued on time	157	157	162	163	167
	Percentage of valid certificates	92.90%	92.90%	95.86%	96.45%	98.82%
	Outstanding Remedial Actions	112	112	112	113	113
Emergency Light Test (monthly)	No. of assets due certification	164	162	162	162	162
	No. of valid certificates issued on time	164	144	147	150	152
	Percentage of valid certificates	100.00%	88.89%	90.74%	92.59%	93.83%
	Outstanding Remedial Actions	47	42	22	10	7
Emergency Light Test (annual)	No. of assets due certification	164	162	162	162	162
	No. of valid certificates issued on time	164	162	122	148	152
	Percentage of valid certificates	100.00%	100.00%	75.31%	91.36%	93.83%
Passenger lift inspections	No. of assets due certification	19	19	19	16	16
	No. of valid certificates issued on time	19	18	15	14	14
	Percentage of valid certificates	100.00%	94.74%	78.95%	87.50%	87.50%
	Outstanding Remedial Actions	2	2	0	0	3
Stair lift inspections	No. of assets due certification	94	95	96	97	98
	No. of valid certificates issued on time	87	91	91	91	92
	Percentage of valid certificates	92.55%	95.79%	94.79%	93.81%	93.88%
Fire AlarmTesting	No. of assets due certification	71	71	69	69	68
	No. of valid certificates issued on time	71	71	69	68	68
	Percentage of valid certificates	100.00%	100.00%	100.00%	98.55%	100.00%
	Outstanding Remedial Actions	0	0	3	3	2
PAT testing	No. of assets due certification	17	17	17	17	17
	No. of valid certificates issued on time	17	17	17	17	17
	Percentage of valid certificates	100.00%	100.00%	100.00%	100.00%	100.00%
Damp and Mould Live Cases	No of live cases in period	9	11	6	12	11