

NVH Complaints – APPENDIX 2

Reference	Date	Stage	Type	Reason
2850	03/07/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2857	17/07/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2861	19/07/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2860	19/07/2018	STAGE 1	REPAIRS	Poor standard of work
2858	18/07/2018	STAGE 1	REPAIRS	Poor standard of work
2862	23/07/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2863	24/07/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2868	27/07/2018	STAGE 1	REPAIRS	Poor standard of work
2852	04/07/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2874	06/08/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2872	02/08/2018	STAGE 1	ASSET MAN	Staff conduct
2873	03/08/2018	STAGE 1	General	Staff conduct
2881	14/08/2018	STAGE 1	REPAIRS	Health & Safety issue
2890	21/08/2018	STAGE 1	REPAIRS	Poor standard of work
2889	20/08/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2892	23/08/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2883	15/08/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2886	16/08/2018	STAGE 1	ASSET MAN	Health & Safety issue
2878	10/08/2018	STAGE 2	REPAIRS	Poor standard of work
2891	23/08/2018	STAGE 1	REPAIRS	No heating / hot water
2898	31/08/2018	STAGE 1	REPAIRS	Poor standard of work
2902	10/09/2018	STAGE 1	REPAIRS	Poor standard of work
2904	12/09/2018	STAGE 1	REPAIRS	Poor standard of work
2901	10/09/2018	STAGE 1	REPAIRS	Poor standard of work
2905	13/09/2018	STAGE 1	ASSET MAN	Poor standard of work
2906	14/09/2018	STAGE 2	REPAIRS	No heating / hot water
2926	04/10/2018	STAGE 1	General	Poor standard of work
2919	28/09/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2917	28/09/2018	STAGE 1	REPAIRS	Poor standard of work
2912	25/09/2018	STAGE 1	REPAIRS	No heating / hot water
2934	09/10/2018	STAGE 1	REPAIRS	Poor standard of work
2933	09/10/2018	STAGE 1	REPAIRS	Poor standard of work
2918	28/09/2018	STAGE 1	REPAIRS	Poor standard of work
2940	11/10/2018	STAGE 1	REPAIRS	Poor standard of work
2938	11/10/2018	STAGE 1	REPAIRS	Poor standard of work
2930	09/10/2018	STAGE 1	ASSET MAN	Poor standard of work
2942	15/10/2018	STAGE 1	REPAIRS	Poor standard of work
2945	17/10/2018	STAGE 1	REPAIRS	Poor standard of work
2949	23/10/2018	STAGE 1	REPAIRS	Missed appointment / late attendance
2952	24/10/2018	STAGE 1	REPAIRS	Missed appointment /

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				late attendance
2939	25/10/2018	STAGE 2	REPAIRS	Missed appointment / late attendance
2947	19/10/2018	STAGE 1	REPAIRS	Poor standard of work
2950	23/10/2018	STAGE 1	REPAIRS	Poor standard of work
2953	24/10/2018	STAGE 1	REPAIRS	Poor standard of work
2961	02/11/2018	STAGE 1	REPAIRS	Poor standard of work
2958	31/10/2018	STAGE 1	REPAIRS	Poor standard of work
2963	05/11/2018	STAGE 1	REPAIRS	Poor standard of work
2968	08/11/2018	STAGE 1	REPAIRS	Poor standard of work
2977	14/11/2018	STAGE 1	HOUSING	ASB
2974	13/11/2018	STAGE 1	REPAIRS	Poor standard of work
2955	29/10/2018	STAGE 2	REPAIRS	Health & Safety issue
2959	01/11/2018	STAGE 2	REPAIRS	Poor standard of work
2939	25/10/2018	STAGE 2	REPAIRS	Poor standard of work
2965	05/11/2018	STAGE 2	REPAIRS	Poor standard of work
2981	19/11/2018	STAGE 2	REPAIRS	Poor standard of work
2976	13/11/2018	STAGE 2	ASSET MAN	Unsatisfactory Stage 1 response

