

Evidence and Action Plan

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Lead person for evidence and action plan:



Quality Mark Evidence and Action Plan

Completing the self-assessment process will have given you a visual, overarching view on where your current practice is. It is then your decision as to whether you set a development plan to just improve practice or to move to a higher level ahead of requesting an award assessment. You may wish to apply at the level you are currently demonstrating and move to the Quality Mark Assessment Process (see Quality Mark Framework guidance).

This plan assists with the next step to plan development against the indicators. The guidance document sets out ways to approach this and provides an Evidence Checklist.

Transfer your assessment ratings from the Self-Assessment Template into this template. Some of the indicators have multiple level descriptions, i.e. 1.2 has two descriptions for you to rate. When reviewing your ratings on the Self-Assessment Template, there will be occasions where you have different ratings within one indicator. For example, within 1.2 the indicator is spilt into 1.2.1 and 1.2.2. You may rate your organisation as light green for 1.2.1 and amber for 1.2.2. In this situation, you would give an overall rating of amber. You must always use the lower rating – this will support your development and action planning.

As you work through the template, please note you must be operating at a **minimum of light green level across all indicators** in order to achieve the Quality Mark Award within Foundation, Advanced and Outstanding.



Young People's Personal and Social Development and Learning

Indicator	Level	Commentary Rational, evidence, critique	Action Plan Areas for development
1.1 Young people engage in programmes and activities.	Foundation Advanced Outstanding		
1.2 Young people participate in programmes that support their personal and social development.	Foundation Advanced Outstanding		
1.3 Young people are actively involved in planning youth work activities and decision making.	Foundation Advanced Outstanding		
1.4 Young people understand and appreciate diversity.	Foundation Advanced Outstanding		



Quality of Youth Work Practice

Indicator	Level	Commentary Rational, evidence, critique	Action Plan Areas for development
2.1 Youth workers initiate, build and maintain purposeful relationships with young people and establish boundaries.	Foundation Advanced Outstanding		
2.2 Youth workers know the needs of young people and plan appropriate work with them.	Foundation Advanced Outstanding		
2.3 Youth workers deliver effective programmes and sessions with young people.	Foundation Advanced Outstanding		
2.4. Workers reflect on, evaluate and improve the effectiveness of their work with young people.	Foundation Advanced Outstanding		



Leadership and Management

Indicator	Level	Commentary Rational, evidence, critique	Action Plan Areas for development
3.1 The organisation has a clear and compelling vision, strategy and plan for its work with young people.	Foundation Advanced Outstanding		
3.2 The organisation has effective processes for quality assurance and performance management which involve young people.	Foundation Advanced Outstanding		
3.3 The organisation knows the effectiveness of its work and the impact on young people.	Foundation Advanced Outstanding		
3.4 The organisation enables staff to be effective through continuing professional development.	Foundation Advanced Outstanding		

